

**Dietitian Symposium 2012**  
*Cultivating Healthy Food Traditions*

**Forum #1 – Successful Retail Marketing Strategies**

# **Shopper Research for Successful Promotions and Consumer Education**

**Craig Geiger**  
**Barilla America, Inc.**

**Barilla**  
The Italian Food Company. Since 1877.

# Famous Quotes

***"Everything you see I owe to spaghetti"***

**Sophia Loren**



***"Life is a combination  
of magic and pasta"***

**Federico Fellini**



# **My colleague**



**Anna Rosales  
Nutrition Manager  
Barilla Americas**

**[anna.rosales@barilla.com](mailto:anna.rosales@barilla.com)**

# Fun with Anagrams

## Oldways Symposium

**Yum**  
**Slimy Sapwoods**





# Today's Agenda



- **Welcome**
- **Shopper Research Highlights**
  - *Pasta Meal Seasons*
- **Educating consumers**
  - *tips for you*



# My objectives today are. . .

- ***Engage and entertain*** to illustrate points
- Open up a network to ***serve as a resource***
- Provide a few ***practical ideas***

# 3 Key Takeaways

**Category and Shopper  
Research is available**

**Pasta Meal Season  
Wheel of Fortune**

**Contacts and Tools**



**Skills to develop – from your organization and us**

**What was the impact of my program?**

- Households Segmentation**
- Leakage**

**What products are consumers buying?**

- Basket research**
- Sales data**







## Present – Paolo, Guido and Luca Barilla

1877 - Pietro Barilla







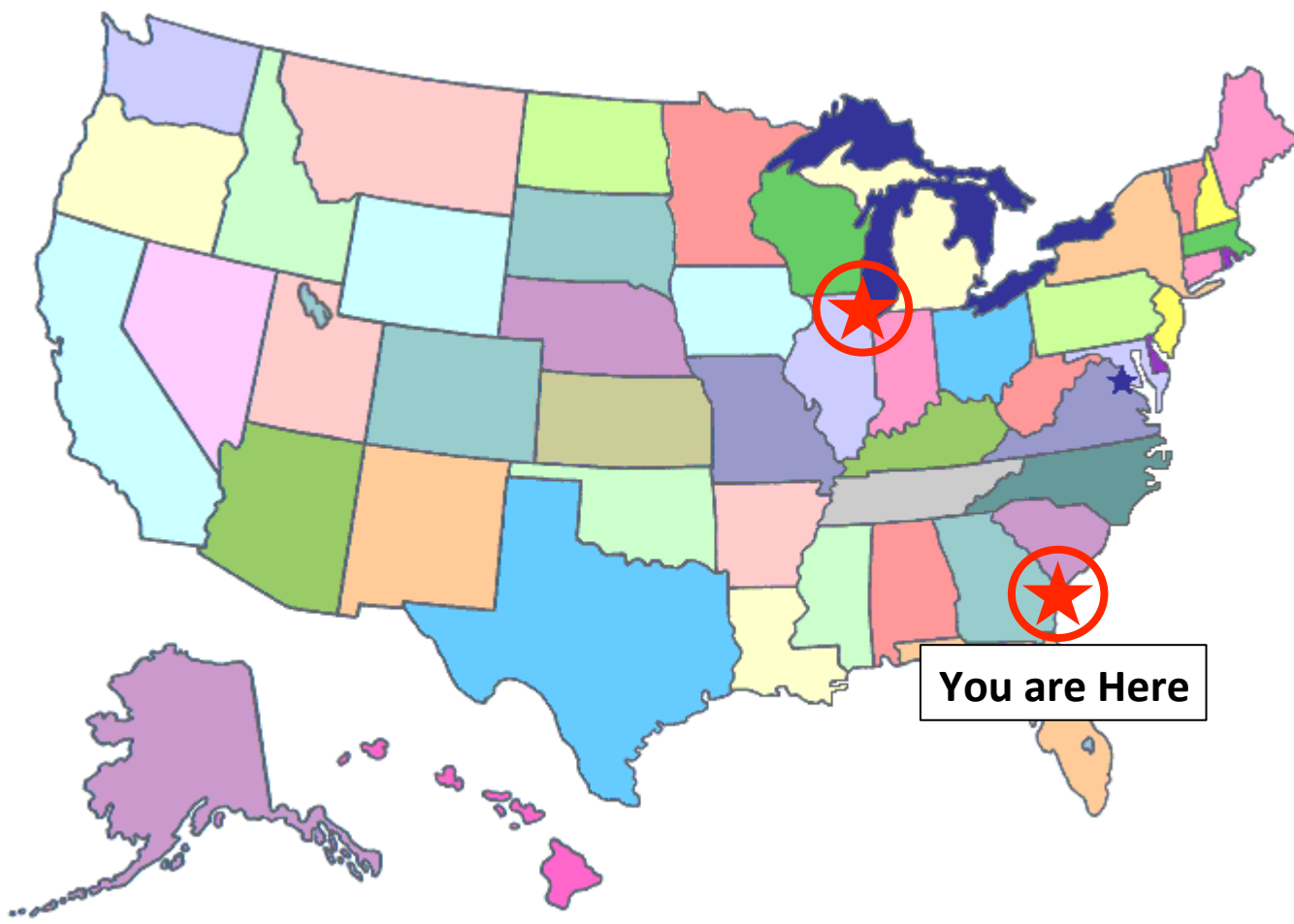
# Barilla World HQ

## Parma, Italy



**225 miles**  
**366 km**

# Barilla U.S. HQ Bannockburn, IL (North Suburban Chicago)



**787 miles**  
**1267 km**



# Barilla Mission Statement

**Barilla**

The Italian Food Company. Since 1877.

***We help people live better by bringing wellbeing and the joy of eating into their everyday lives***



# Barilla Center for Food & Nutrition

**Barilla**  
**Center**  
FOR FOOD  
& NUTRITION

FOOD FOR ALL

FOOD FOR  
SUSTAINABLE GROWTH

FOOD FOR HEALTH

FOOD FOR CULTURE



**You all are vitally important!!**

***Helping people with meal planning and  
food selections***

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***Helping people with meal planning and food selections***

**Visit more – increase trips**

**Shoppers spending more of their food dollars at your store when they visit**



# ***Understanding Loyalty***

**How we work with retailers to measure loyalty**

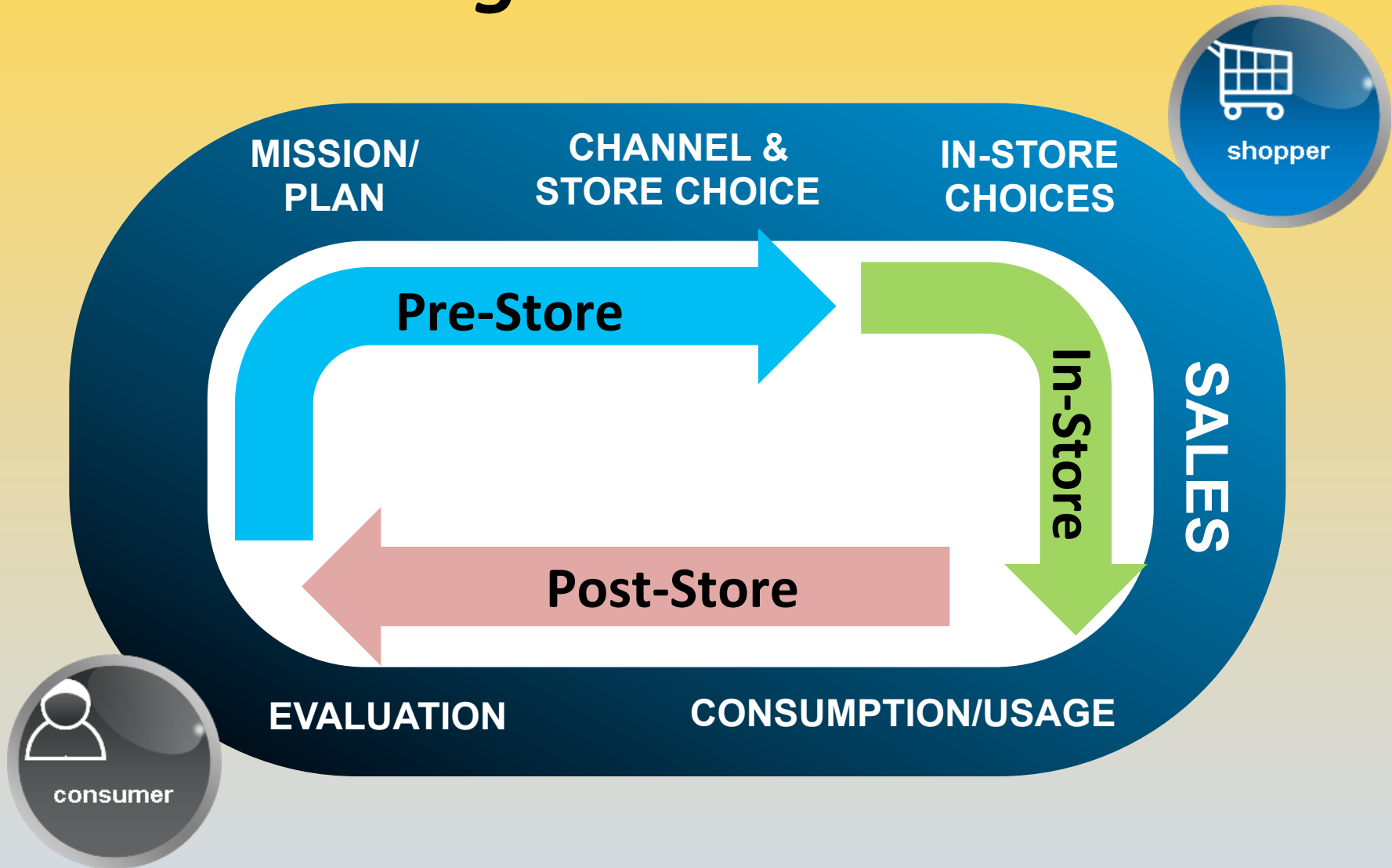
- Leakage**
- Basket size**



**Working with Shopper Research – Expect but don't assume the outcome!**



# ***Understanding the Path to Purchase***



# Pasta to Pasto

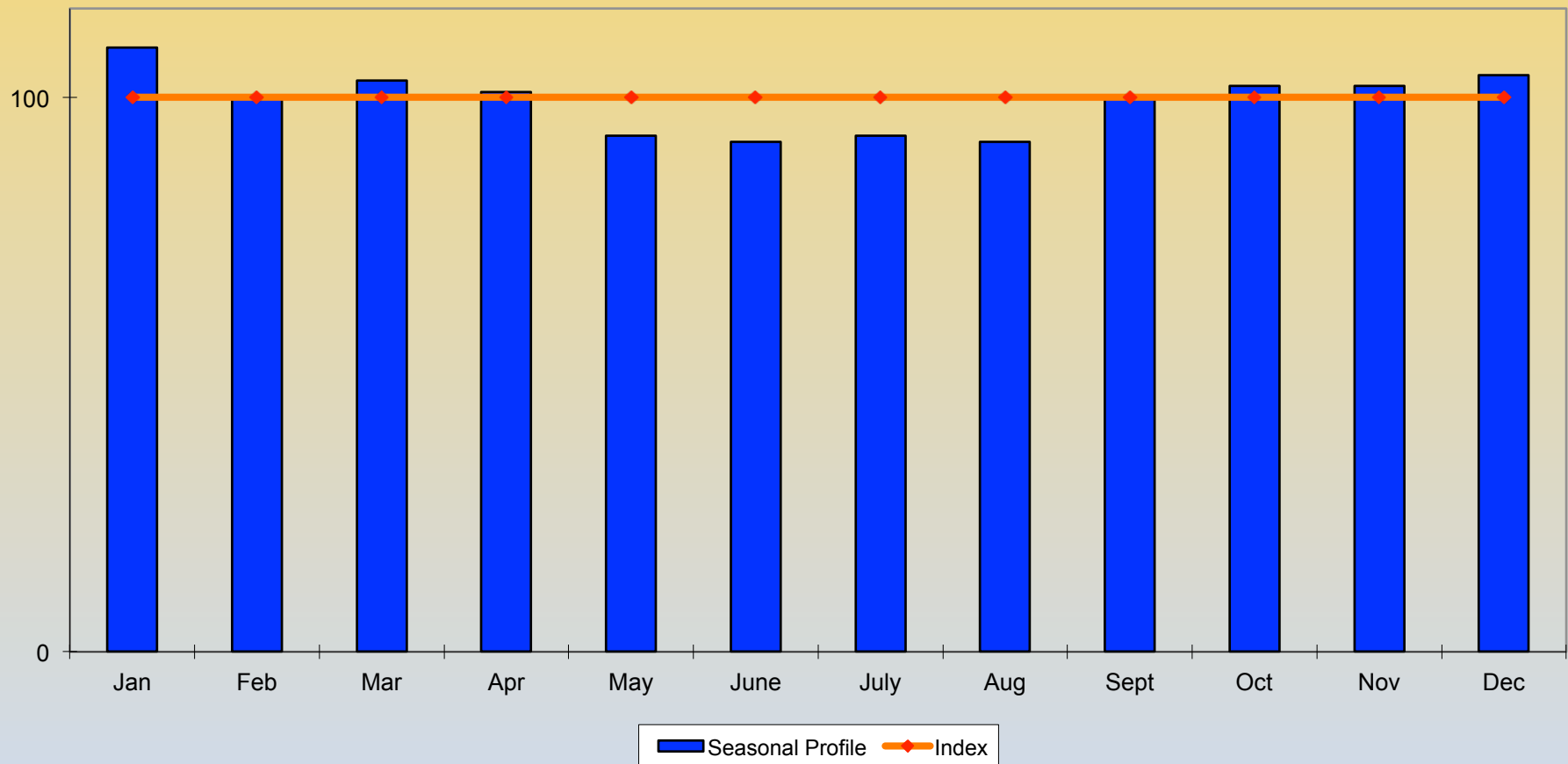




# People buy pasta year round for stock up and dinner that night

- While the category is not highly seasonal, many pasta cuts are seasonal and offer incremental merchandising opportunities*

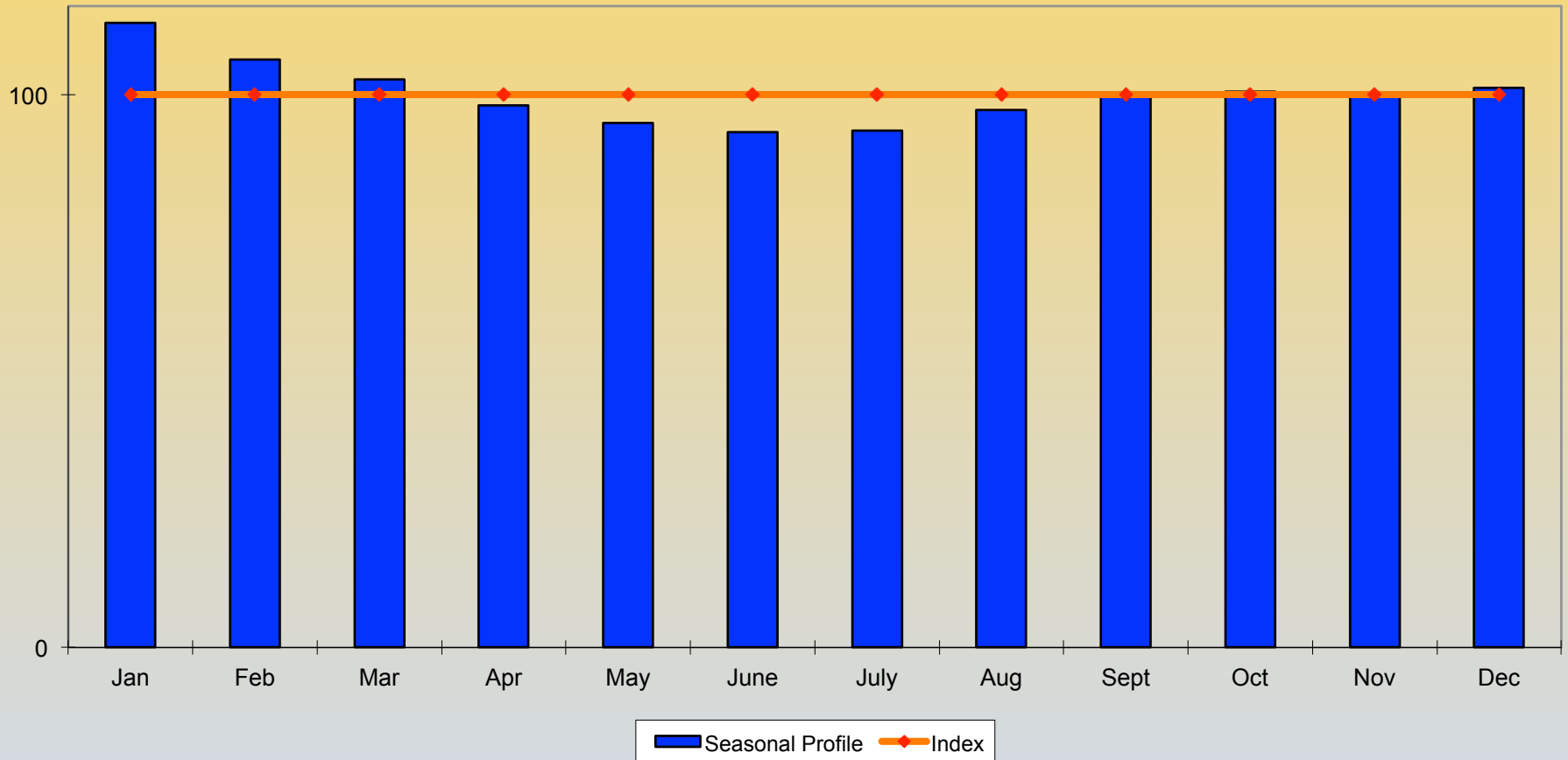
Seasonality Index – Dry Pasta



Source: AC Nielsen - Total U.S. – Volume Sales - 4 week periods ending 05/14/11

# Pasta Sauce shows similar seasonality, with higher sales in Q1 and Q4

Seasonality Index – Pasta Sauce



# Headlines from our shopping research

## How people are buying for their pasta meals

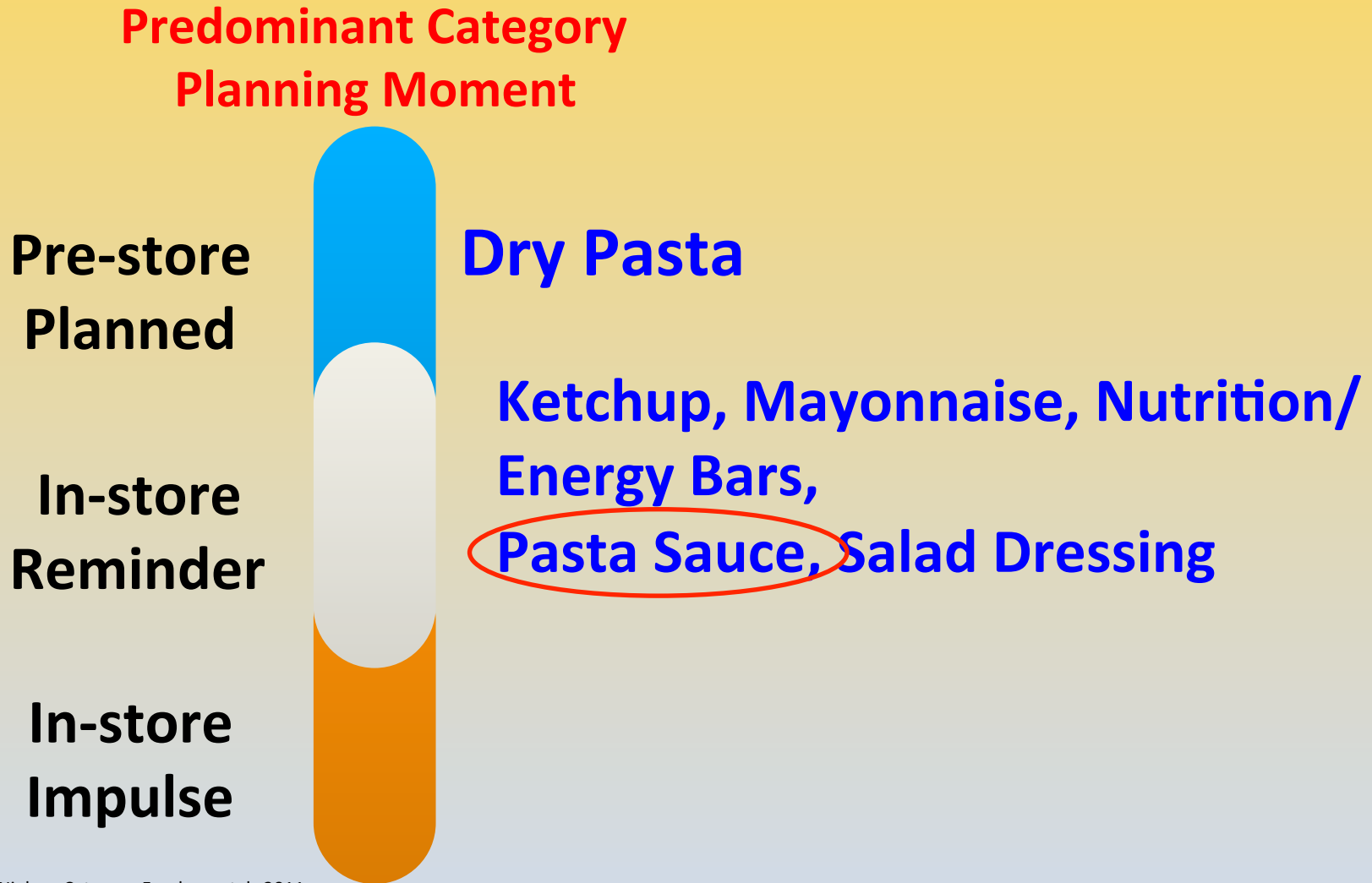


shoppers do plan their  
pasta purchases

**BUT. . .**  
are open to reminders  
and impulse in-store



# Pasta Sauce is a category that shoppers are predominantly reminded to buy in-store



**Merchandising pasta meal components year round helps drive basket size as consumers stock the pantry and also buy for dinner that day**

**January – December**

**Pasta on-hand and Quick Trip/Pasta Dinner tonight and Convenience**

**Pasta Cuts and Pasta Meal Basket items – Year Round**

***Spaghetti***

***Thin Spaghetti***

***Penne***

***Elbows***

***Red and White Sauces – all varieties***

***Parmesan Cheese***

***Olive Oil***

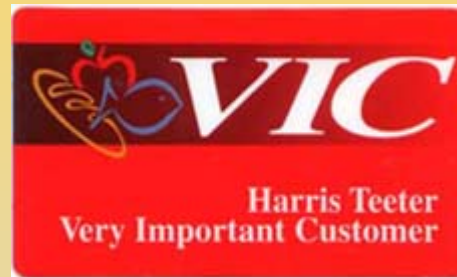
***Produce items***

***Etc.***





# One source of shopper data – loyalty cards



# Shoppers purchase pasta with related menu items as a pasta meal solution

13X



Pasta Sauce



*Times more likely item is present in shopping basket with Barilla Pasta vs average basket*

Produce items

6X

4X



Grated Cheese

9X

Canned/Frozen Vegetables  
5-6X



Canned Tomatoes  
8X



Broth  
5X



Olive Oil  
6X



Source: Major national retailer shopper card data – shopping basket analysis - 2011



# Basket analysis indicates that shoppers buy much the same items for the pasta meal with BFY and Regular Pasta



4X



*Times more likely item is present in shopping basket with BFY Pasta vs average basket*

14X



6X



9X



6X



5X



8X



5X



Source: Major national retailer shopper card data – shopping basket analysis - 2011

# More shoppers open to wellness

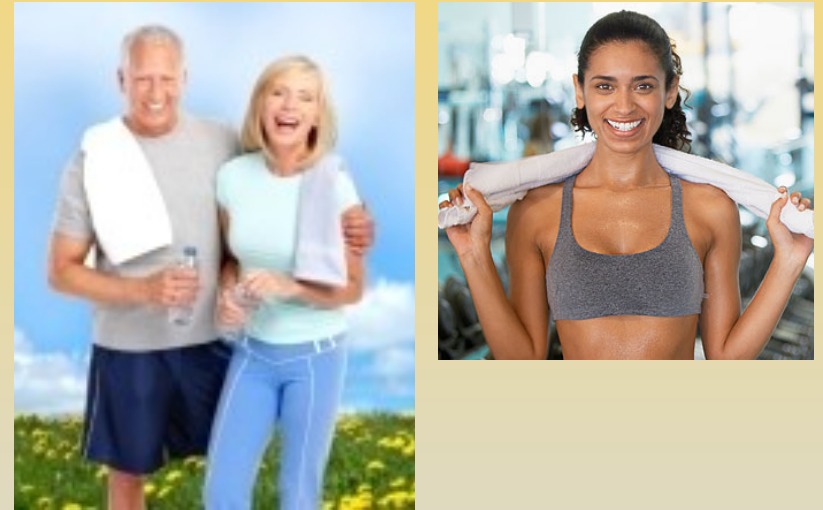
## **“Hardcore Health-Focused”**



**Smaller consumer base**

**Shopping the health aisle or  
natural channel**

## **“Healthy Predisposition”**



**Larger consumer base**

**Shopping the main Dry Pasta  
section at Grocery store**

# Question you can ask Barilla or your category buyer:

## *What pasta cuts are in the basket with red sauces?*

From shopper card data – National Retailer  
*How many times more likely is **red sauce** in the shopping basket with the dry pasta cut than an average basket at the retailer?*

Dry Pasta Cut	Skew Score – In basket with Red Sauce
Spaghetti	21.1
Ziti	19.5
Lasagne	19.4
Thin Spaghetti	18.9
Oven Cuts	17.2
Rigatoni	16.8
Penne	14.8

# Based on usage/pasta meals, we see pasta varieties beyond basic cuts in the basket with white sauces

From shopper card data – National Retailer

*How many times more likely is **white sauce** in the shopping basket with the dry pasta cut than an average basket at the retailer?*

Dry Pasta Cut	Skew Score – In basket with White Sauce
Fettuccine	66.5
Linguine	25.1
Farfalle	22.9
Filled Pasta	21.7
Penne	19.9



# Vodka (pink) sauces provide additional pasta meal merchandising opportunities

From shopper card data – National Retailer

*How many times more likely is **vodka sauce** in the shopping basket with the dry pasta cut than an average basket at the retailer?*

Dry Pasta Cut	Skew Score – In basket with Vodka Sauce
Rigatoni	31.1
Penne	28.5
Ziti	28.1
Filled Pasta	27.4
Farfalle	26.9
Oven Cuts	21.1

# *Understanding seasonal lifestyle behavior and opportunities for pasta meal merchandising*



**The Pasta  
Meal  
Season Wheel  
of Fortune!**

**Pasta  
Salads**

# Barilla Pasta Meal Seasons for incremental sales

Jan – March  
Post-Holiday BFY



May – August  
Summer Pasta Salad



August – September  
Back-To-School



October – November  
Columbus Day and Heartier Meals



November – January  
Holiday Meals & Entertaining

